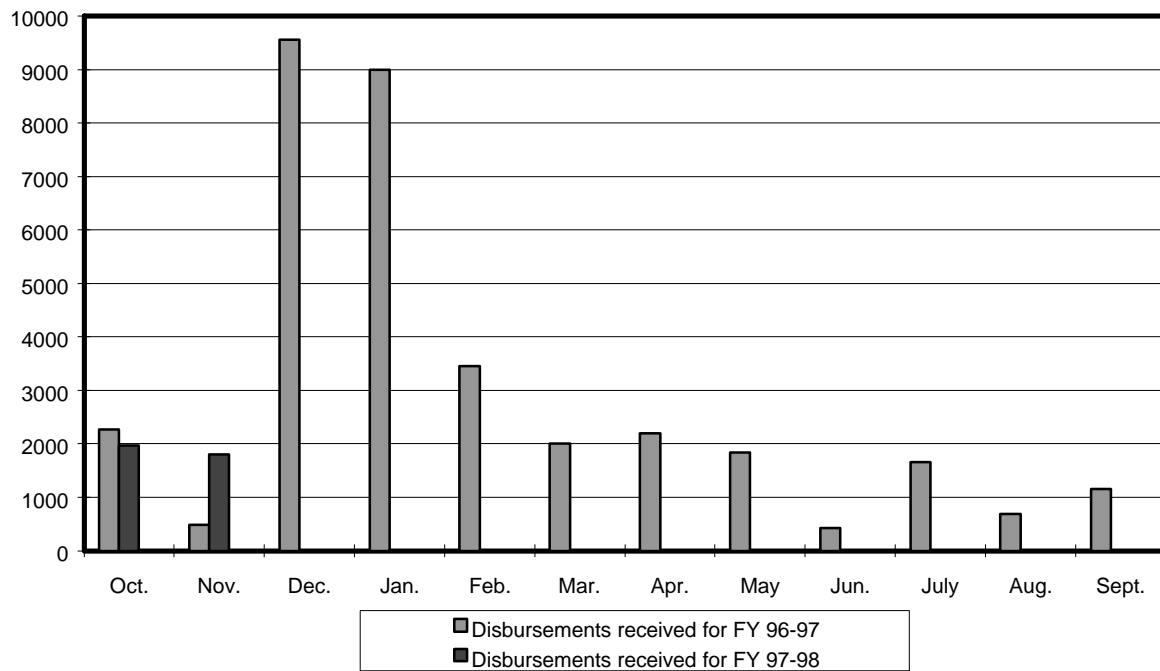


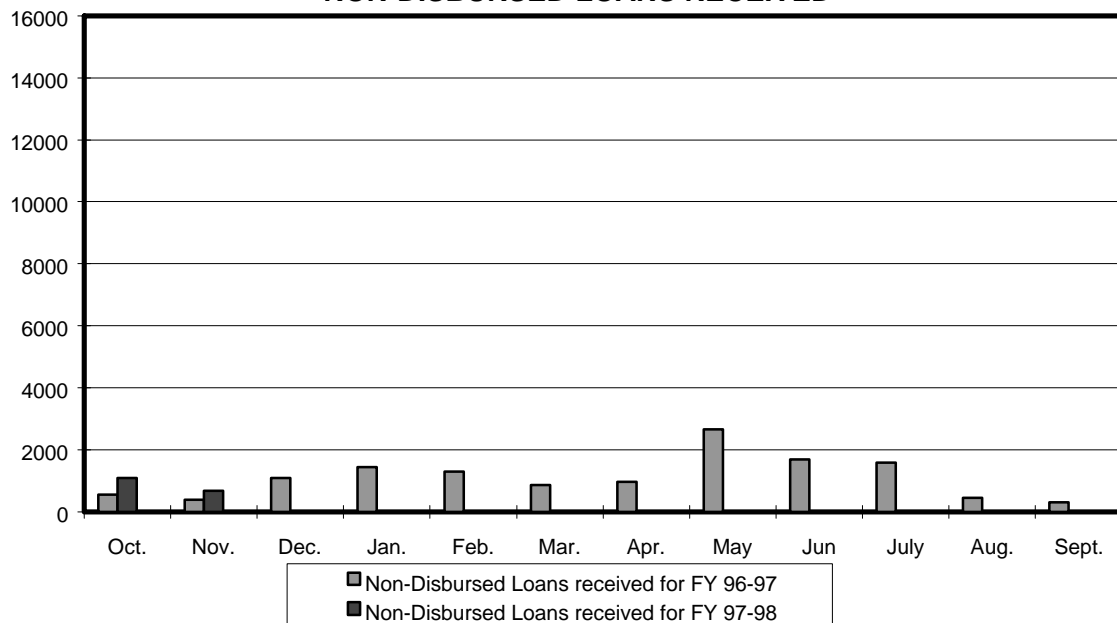
## LOAN OPERATIONS DIVISION

### ORIGINATION AND GUARANTEE SERVICES BRANCH SUMMARY OF MONTHLY ACTIVITY

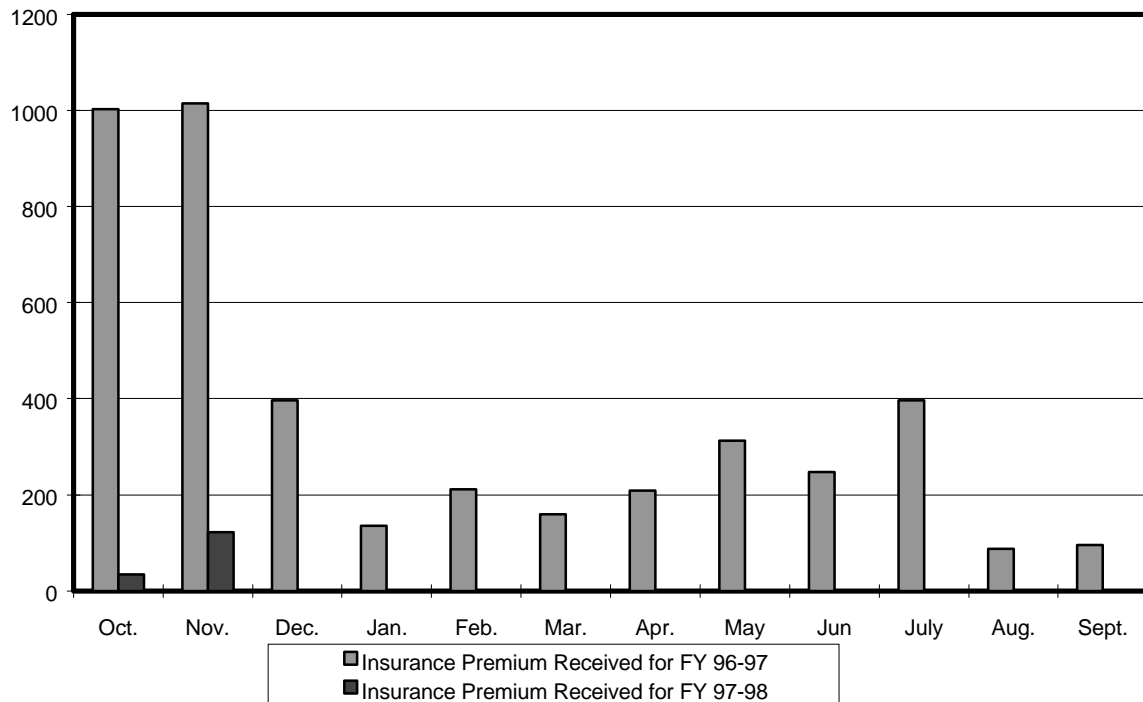
#### DISBURSEMENTS RECEIVED



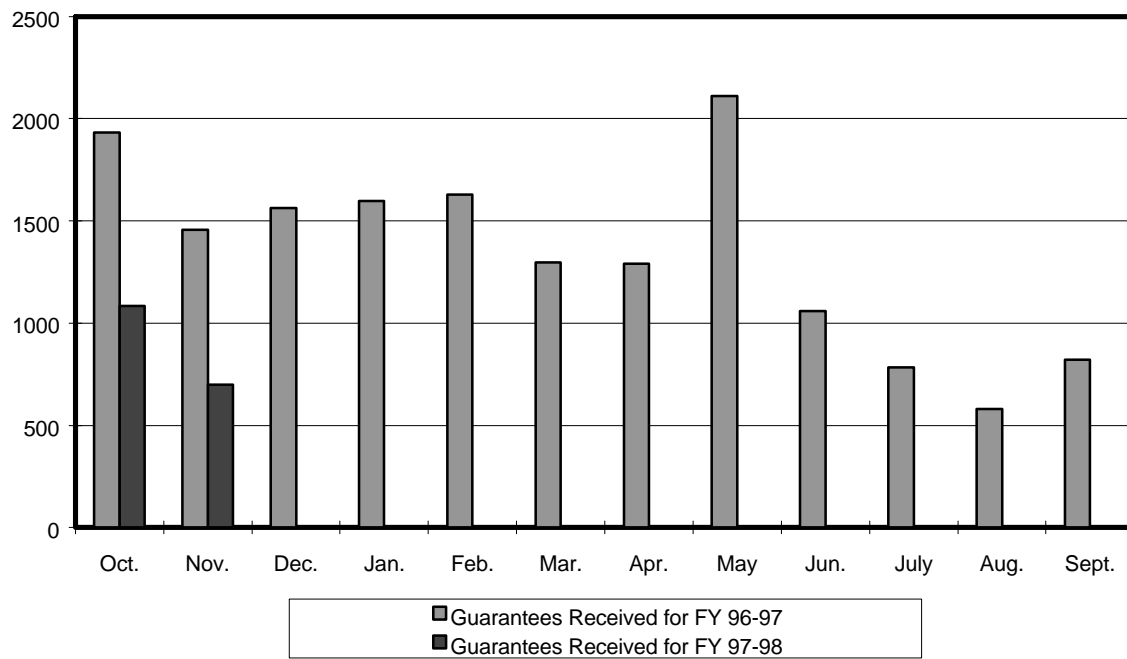
#### NON-DISBURSED LOANS RECEIVED



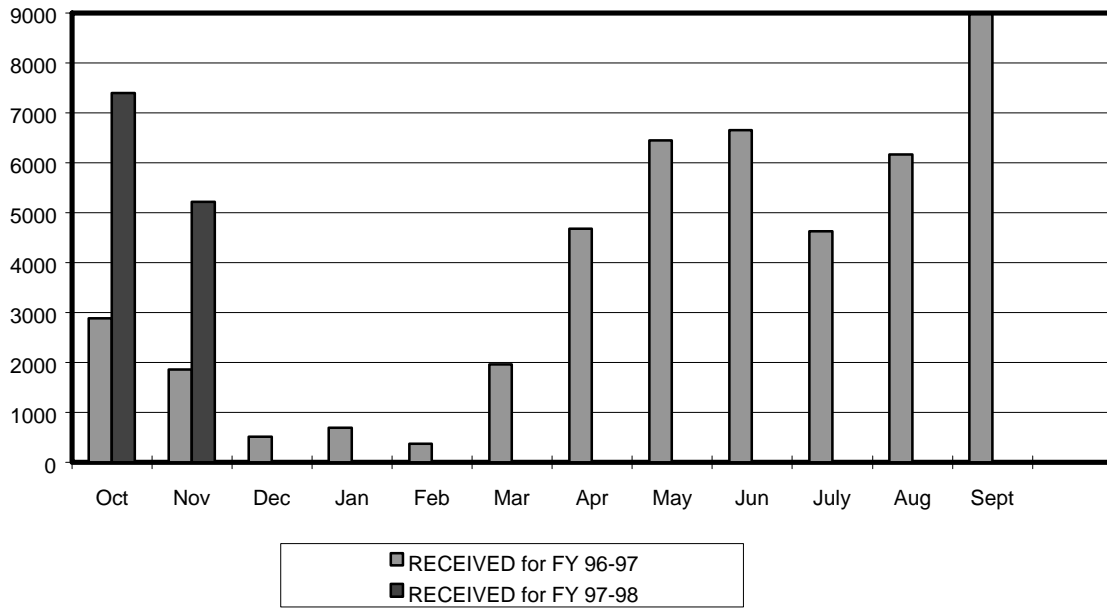
### RESUBMITTED INSURANCE PREMIUM FEES RECEIVED



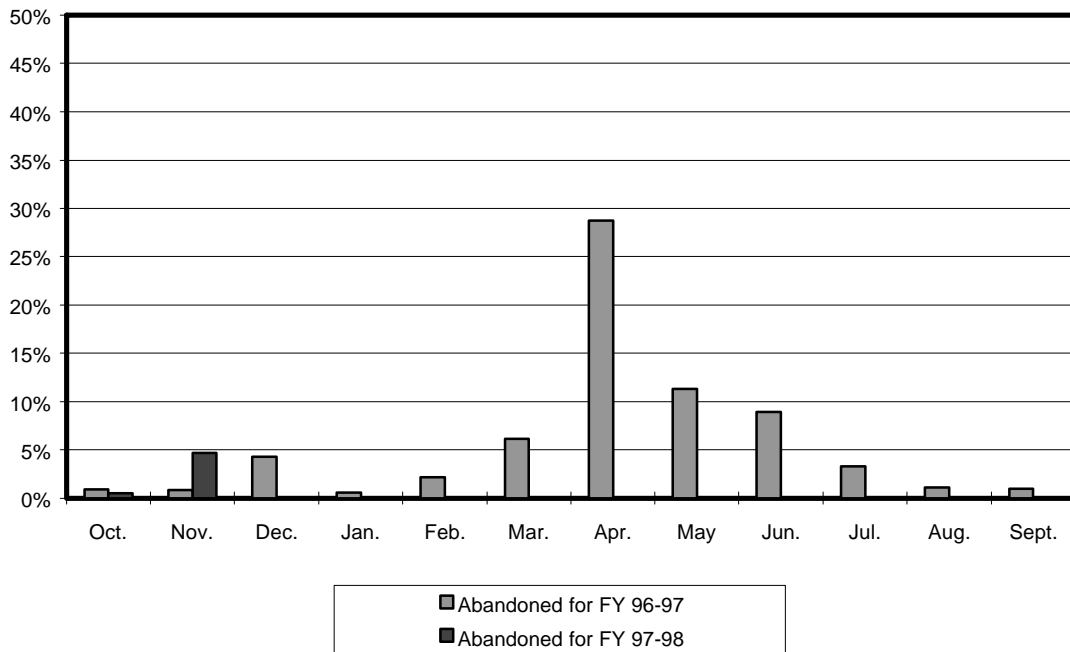
### MANUAL LOAN GUARANTEES RECEIVED



### ORIGINATION AND GUARANTEE CUSTOMER SERVICE CALLS



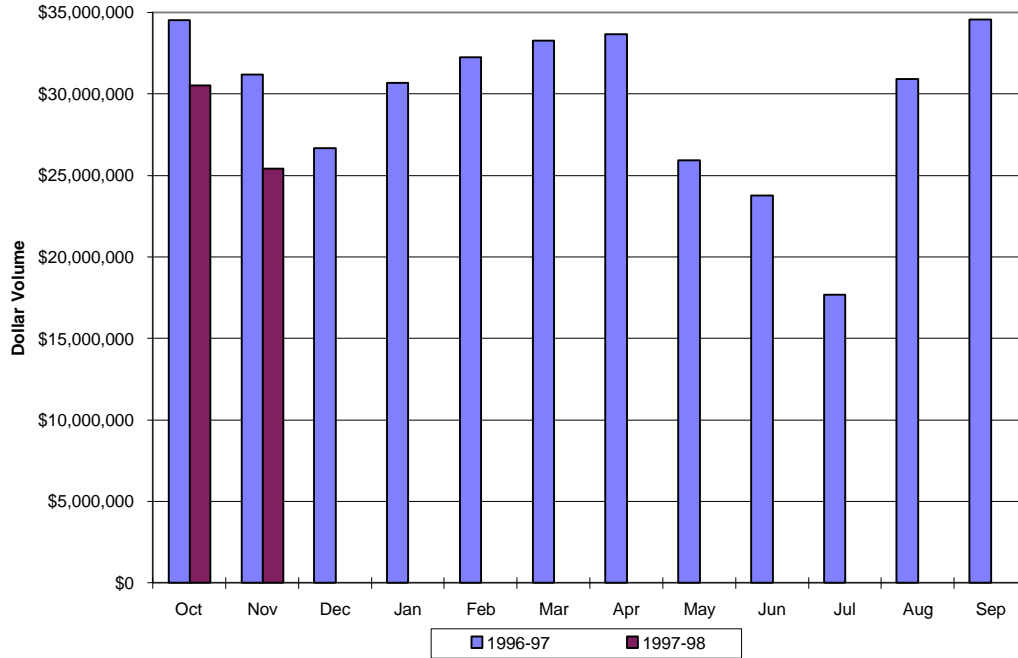
### CALLS ABANDONED



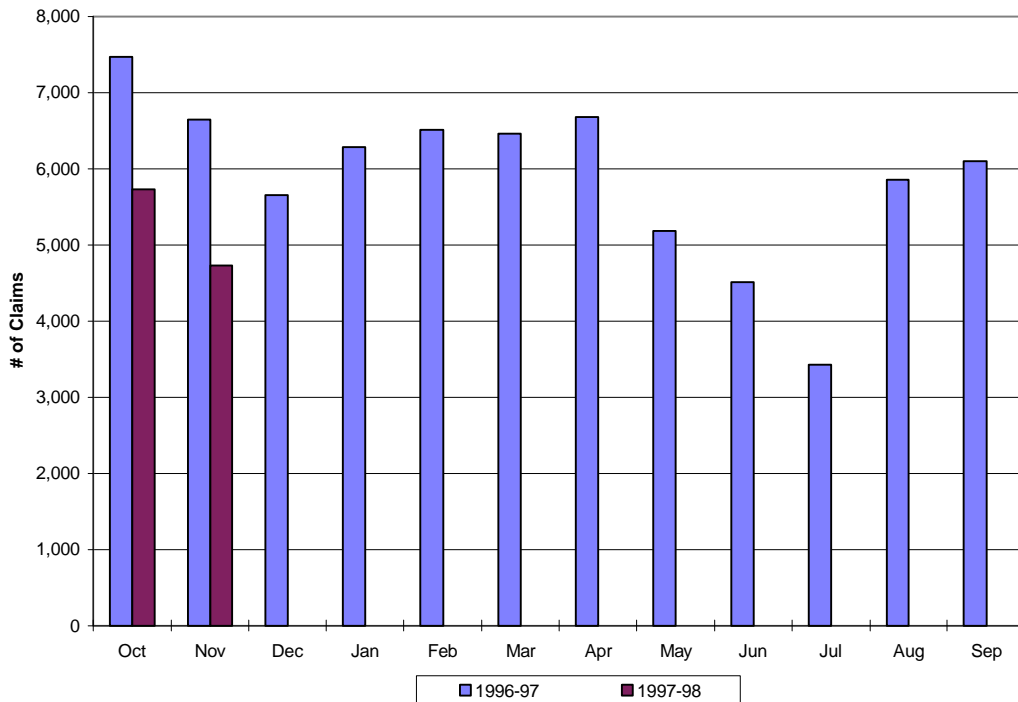
The abandon rate reflects those calls that were terminated by the caller prior to being answered. EDFUND'S goal is to have an abandon rate of less than 5%.

## DEFAULT PREVENTION AND CLAIMS BRANCH SUMMARY OF MONTHLY ACTIVITY

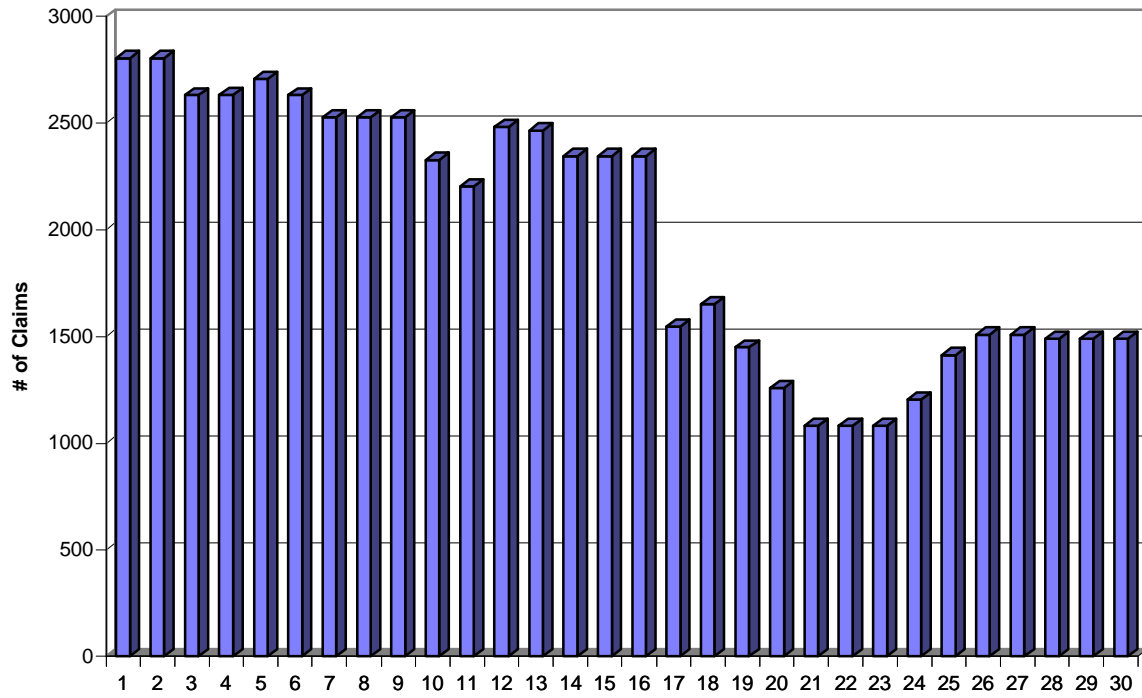
**DOLLAR VALUE OF CLAIMS PAID  
FOR FEDERAL FISCAL YEAR 1996-97 AND 1997-98**



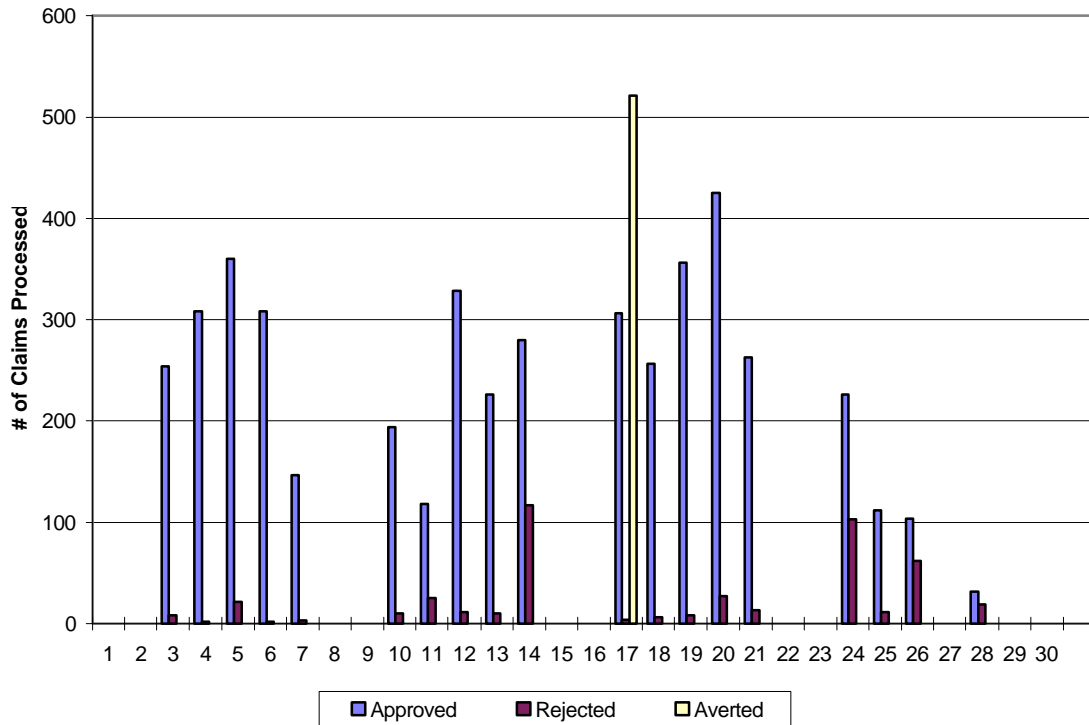
**NUMBER OF CLAIMS PAID  
FOR FEDERAL FISCAL YEAR 1996-97 AND 1997-98**



### DEFAULT CLAIMS INVENTORY

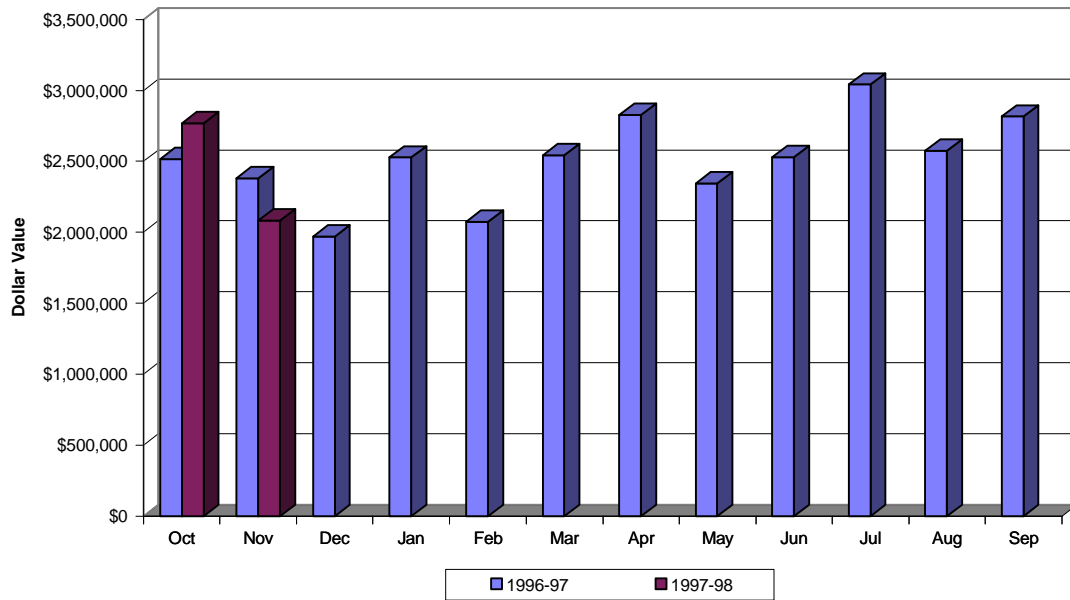


### DEFAULT CLAIMS PROCESSED



# COLLECTIONS BRANCH SUMMARY OF MONTHLY ACTIVITY

INTERNAL COLLECTION VOLUME FOR FEDERAL FISCAL YEAR



TOTAL COLLECTION VOLUME FOR FEDERAL FISCAL YEAR

